

The Speach Family Candy Shoppe has been family owned and operated for over 95 years. In that time we have grown to understand our customers and the quality that they have come to know and appreciate. We do not use low grade raw materials in our manufacturing and our products and packaging are of the highest quality.

Lead time: All our products are made specifically to order, giving customers the freshest products and the longest shelf life possible. Our typical lead time is 3-5 business days depending on the size of your order. Around the holidays please allow for a longer lead time.

Shelf Life: All our products are of the highest quality and we use as little preservative as possible. Depending on the product and the condition in which the product is stored, the shelf life varies. For example: With dry, cool conditions (between 60-72° F) Chocolate Covered Potato Chips have a best by date of 4-5 months, Brickles have a best by date of 7-9 months and Miniatures and Solid Chocolates may last up to 10 months. Please contact customer service if you have specific concerns. Many of our products will have a best buy code listed on the ingredient label.

POS: All our products are registered with GS-1 under our designated company prefix (028194). This allows for smooth integration of our products into any retail location including gifts shops, gourmet specialty shops and grocery stores. For more information please visit www.gs1.org.

Custom Orders: We do have the ability for custom labeling or branding of our products. We also, on occasion, have incorporated other items (ie. wines and liquers) into various products. For more information please contact orders@speechfamilycandy.com.

Sales Policy

Terms: Pre-paid (Cash, Check, Visa, MasterCard, Discover, American Express) or Net 15, Net 20, or Net 30.

Credit: If a customer is interested in setting up terms with our company they must already be a current customer or have pre-paid a earlier order. You may contact us for a credit application at any time. Please be sure to fill out the Credit Application completely, along with the NYS Resale Certificate ST-120 and return it along with a copy of your Retail Merchant Certificate (i.e.. Certificate of Authority in NYS). Your account will remain on Pre-paid terms until your application is approved. Please allow 3 to 6 weeks for us to process your application and to hear back from your references.

Shipping Policy

Shippers: We typically use USPS Priority Mail, FedEx, or UPS for our customers. Depending on the distance and the size of the packages. Each shipper has different rates which may be cheaper and we will pass those savings onto you. If there is one carrier you prefer to use please let us know and we will make sure to always use them for your shipments.

Handling Charges: During the warmer months (April-October) an additional \$5.00-10.00 per box will be assess for ice packs and/or thermal packaging. All our shipments go out Monday-Wednesday. This keeps your order from sitting in any warehouse over the weekend and cuts down on the possibilty of damage or melted product. Any customer with shipping addresses within our 20 mile radius will have their orders hand delivered by our own delivery service.